

John Smith 123 South Street Chicago, IL 00000

June 1, 2023

SERVICE ADDRESS 123 South Street Chicago, IL 00000

**CONTACT PE RSON** 

John Smith

UTILITY ACCOUNT NUMBER

**YOUR UTILITY** Duke

**COMMODITY** Electric

#### **RATE AND PLAN** \$0.0745/kwh fixed for 12months, followed by variable based on market conditions

#### Dear John Smith,

Congratulations and thank you for your recent enrollment with NextVolt Energy! We are thrilled to have you as a valued customer. This notice confirms that your electricity supply will be provided by NextVolt Energy.

Commonwealth Edison Company ("ComEd" or "Utility") will continue to be your utility company.

This means that ComEd will still deliver your electricity, and NextVolt will supply it. ComEd will continue to read your meter, provide maintenance for any issues with your utility service, as well as, send and manage your monthly billing. In the event of an outage, please contact ComEd at 800- 334-7661.

In the blue box on the left, we have provided you with a summary of your enrollment. If you have any questions, our dedicated Customer Care team is happy to help! We can be reached Monday – Friday between the hours of 9:00 a.m. and 7:00 p.m. Central at 877-473-7266 or at <u>customerservice@nextvoltenergy.com</u>.

Be on the lookout for continued correspondence regarding additional benefits you have access to as a valued member of the NextVolt family, including our rewards program.

We know you have many options when choosing an electricity provider, so, on behalf of our entire team, thank you again for choosing NextVolt!

YOUR NEXTVOLT ENERGY TEAM







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# Now that your enrollment is complete, here's what to expect:

# **GREAT RATES AND THE BEST CUSTOMER SERVICE IN THE INDUSTRY!**

It will take approximately 15-20\* business days for NextVolt Energy to process your account. Once complete, NextVolt Energy will begin to supply your electricity on your next meter read date. \*\*

Because ComEd customers are billed for their previous month's electricity usage, it will take one full billing cycle before you see NextVolt Energy on the supply portion of your ComEd bill. This information will appear on your bill as seen in the example on the right.

Although not typical, the switch can take up to 60 days to occur. For example, if you were to enroll with NextVolt on June 6<sup>th</sup>, and your next meter read date is 10 days later on June 16<sup>th</sup>, your account would not be fully processed until your next meter reading, which would be in July. In this case, you wouldn't see NextVolt Energy as the electricity

Your Updated ComEd bills will look similar to this: For Questions, Support, and Outages visit ComEd.com nt Due by 8/11/23 \$130.64 1.800.EDISONI (1.800.334.7661) 1.800.95.LUCES (1.800.955.8237) 1.800.572.5789 (TTY) Fedvrs.us/session/new aral Video Relay Servic 1 SERVICE ADDRESS 1234 S. Lane St Plano. IL 60545 METER INFORMATION 6/20-7/20 999 19712 Actual 20596 CHARGE DETAILS MISCELLANEOUS 4 \$0.00 ial - Multiple SUPPLY - ComEd Thank You for Your Payment of \$77.61 on 07/13/2023 5 Total Amount Due \$130.64 pply Charge Services Charge 884 kWh X 0.05349 884 kWh X 0.01460 UPDATES SUPPLY - NextVolt Energy\* \$60 6 8 Elecriticity Supply Charge rchased Electricity Adiu \*The numbers used above are for example only and may not reflect your actual charges.

supplier on your bill until August.

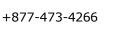
Please note, a message about NextVolt Energy may appear on your ComEd bill the month *prior* to receiving your updated NextVolt rate. This message is us letting you know that the bill is still under your current supplier and rate, and that your next bill will be with us as your electricity supplier!

We will continuously monitor your enrollment to ensure that you are able to take advantage of your new rate as soon as possible. If you have any questions about the enrollment process our customer service team is available to answer your questions at 877- 473-7266 or at <u>customerservice@nextvoltenergy.com</u>.

# Thank you for choosing NextVolt Energy to be your electricity supply partner!

\* Some accounts may take longer to process

\*\* Per the utility companies (ComEd), your account can only be switched over to our (NextVolt) service on a Meter Read date, and not on any other date within your monthly billing cycle.







111 Congress Avenue, Suite 500 Austin, TX 78701

#### UNIFORM DISCLOSURE STATEMENT

Name: ResCom Energy, LLC Doing Business As NextVolt Energy

Address: 111 Congress Avenue, Suite 500, Austin, TX 78701

Internet Address: <u>www.nextvoltenergy.com</u>

Phone and hours of operation: 877-473-7266; Monday through Friday 9:00 a.m. – 7:00 p.m. Central

<b>Rates and Product Information</b> Price (in cents/kWh) and number of months this price stays in effect:		e_Cent	ts_kWh_WithoutTax <b>for</b>	• Plan	Term months.
Utility Electric Supply Price to Compare (PTC) (in cents/kWh):	Price:	Effective:		Expires:	
	6.848	01/0	01/2024	05/	/31/2024
ResCom Energy, LLC doing bus delivery company. You are not electric supply price to compare will expire on (expiration date). electricity adjustment factor. Fo at <u>www.pluginillinois.org</u> . The p cents per kilowatt hour.	required to enroll v is (price in cents pe The utility electric r more information	vith N er kild supp go to	NextVolt Energy. Begi owatt hour). The electric ly price to compare do the Illinois Commerce	inning ric uti oes n ce Co	g on (effective date), the ility electric supply price ot include the purchased mmission's free website
Other periodic charges:	\$0.00				
Total Price (in cents/kWh) with other periodic charges:	500 kWh		1,000 kWh		1,500 kWh
	PlanFixedTier1Rate nts_kWh_Without		PlanFixedTier1Rate_C _kWh_WithoutTax		PlanFixedTier1Rate_Cen ts_kWh_WithoutTax
Length of contract:	PlanTerm months				
Price after the initial price:	N/A				
<b>Contract Renewal</b>					
Contract Renewal:	We will send you advance notice at 30-60 days before the expiration date. We will explain your options in this advance notice including how you can choose to renew your service with NextVolt. If we do not receive a response by the end of your Term, your service will automatically continue on a fixed rate agreement.				
Right to Rescind and Termina	te				
Rescission:	You have a right to rescind (stop) your enrollment within 10 calendar days after the date on your electric utility's written notice confirming the switch of your supplier. You may call us at 877-473-7266 or your utility at 800-334-7661 to rescind.				

Termination:	You have the right to terminate an agreement with an alternative retail electric supplier <b>AT ANY TIME WITH NO TERMINATION FEES AND NO PENALTIES.</b> You may call us at 877-473-7266 to terminate this contract. The limit on early termination fees and penalties shall not apply to charges or fees for devices, equipment, or other services provided by the alternative retail electric supplier.

This is a sales solicitation and the seller is NextVolt Energy, an independent retail electric supplier. If you enter into a contract with the seller, NextVolt Energy will be your retail electric supplier. The seller is not endorsed by, representing, or acting on behalf of, a utility or utility program, a consumer group or consumer group program, unless the ARES is, through the consumer group, offering services at prices, terms and conditions that are available solely to members of that organization, or a governmental body or program of a governmental body, unless the ARES has entered into a contractual arrangement with the governmental body and has been authorized by the governmental body to make the statements.

If you have any concerns or questions about this sales solicitation, you may contact the Illinois Commerce Commission's Consumer Services Division at 800-524-0795. For information about the price to compare (PTC) of your electric utility and offers from other retail electric suppliers, please visit PlugInIllinois.org.

Date of Solicitation: TpvDate

Agent ID: BrokerAgent Agent Name: BrokerAgentFirst BrokerAgentLast Name: ResCom Energy, LLC Doing Business As NextVolt Energy ("NextVolt" Energy) Address: 111 Congress Avenue, Suite 500, Austin, TX 78701 Internet Address: <u>www.nextvoltenergy.com</u> Phone and hours of operation: 877-473-7266; Monday through Friday 9:00 a.m. – 7:00 p.m. Central

#### Illinois Disclosure Statement and Terms of Service; Residential and Small Commercial; Fixed Rate Plan

Charges for service	Your rate will be \$PlanFixedTier1Rate_Cents_kWh_WithoutTax				
	for PlanTerm months.				
Fixed Monthly Charge	N/A				
Estimated total bill including your selected	500 kWh	1,000 kWh	1,500 kWh		
rate, is multiplied by each threshold shown to provide you with your estimated total bill for NextVolt Energy charges. The fixed monthly charge is not the total monthly amount for electric service and what will be charged on your bill. Our rate does not include taxes or utility charges for delivery.	\$Fixed500kWh		\$Fixed1500kWh		
	PlanTerm Months. AUTOMATIC CONTRACT RENEWAL:				
Term	expiration date options in this a renew with Nex receive a respon automatically c	of your Term. Yo advance notice inc atVolt Energy. If and by the end of yo ontinue on a fixed			
Early Termination Fee:	NextVolt Energ <b>TERMINATIO</b> call us at (877) Friday, 9:00am The limit on eau to charges or fe	gy (ARES) AT Al ON FEES AND N 473-7266 during - 7:00pm Central rly termination fee	ate an agreement with NY TIME WITH NO NO PENALTIES. You may business hours (Monday- ) to terminate your Agreement. es and penalties shall not apply uipment, or other services electric supplier.		
Deposit/Prepayment Required	N/A				
Fees for switching to NextVolt Energy	NextVolt Energ Energy. Switch incumbent elec	ing fees may appl tric company's tar			
Savings		gy does not guarar your local utility	tee savings in comparison to		
Rescission	You have a right to rescind (stop) your enrollment within 10 calendar days after the date on your electric utility's written notice confirming the switch of your supplier. You may also call us at (877) 473-7266 during business hours (Monday-Friday, 9:00am - 7:00pm Central), or your utility,(ComEd) at (800) 334-7661 to rescind.				

This is a sales solicitation and the seller is NextVolt Energy, an independent retail electric supplier. If you enter into a contract with the seller, NextVolt Energy will be your retail electric supplier. The seller is not endorsed by, representing, or acting on behalf of, a utility or utility program, a consumer group or consumer group program, unless the ARES is, through the consumer group, offering services at prices, terms and conditions that are available solely to members of that organization, or a governmental body or program of a governmental body, unless the ARES has entered into a contractual arrangement with the governmental body and has been authorized by the governmental body to make the statements.

Your electric utility remains responsible for the delivery of electric power and energy to the customer's premises and will continue to respond to any service calls and emergencies. You will receive written notification from the electric utility confirming a switch of the electricity supplier.

NextVolt Energy can be contacted at (877) 473-7266 during business hours (Monday-Friday, 9:00am - 7:00pm Central). You may also contact your utility, (ComEd) at (800) 334-7661, and the Illinois Commerce Commission's Consumer Services Division at (800) 524-0795.

A summary document entitled 'The Uniform Disclosure Statement' (UDS) is attached to this contract. The UDS has important disclosures, including information about your new rate and your right to end this contract without termination fees or penalties other than charges or fees for devices, equipment, or other non-electrical services. Please read both this contract and the UDS carefully.

#### **General Terms and Conditions**

1. AGREEMENT TO SELL AND PURCHASE ENERGY: This is an Agreement between ResCom Energy, LLC Doing Business As NextVolt Energy ("NextVolt Energy" or "Seller"), an energy supplier certified by the Illinois Commerce Commission and the undersigned customer ("Buyer" or "Customer" or "you") under which Customer shall initiate electricity supply (collectively, "Energy" or "Commodity Service") service and begin enrollment with NextVolt Energy (the "Contract" and/or "Agreement"), which includes the these Terms and Conditions, Telephonic Enrollment, Third Party Verification, execution of the Sales Agreement and/or Web Enrollment, or required door-to-door contract and acknowledgment forms. You agree to purchase electric service from NextVolt Energy for the Account Number(s) and Service Address(es) identified by you during the Telephone Enrollment Third Party Verification, the execution of the Sales Agreement, and/or the Web Enrollment (which serves as an electronic signature all of which will be followed by written confirmation by U.S. Mail or electronic mail). Subject to the Agreement, NextVolt Energy agrees to sell and facilitate delivery, and Customer agrees to purchase and accept the electric supply, as estimated by NextVolt Energy, necessary to meet Customer's requirements based upon consumption data obtained by NextVolt Energy or the delivery schedule of your electric distribution utility and/or your local distribution company ("Utility"). Customer agrees to purchase all its Energy from NextVolt Energy on a firm basis. The amount of electric delivered supplied under this Agreement is subject to change based upon data reflecting Customer's consumption obtained by NextVolt Energy or the Utility delivery schedule. The Utility will continue to deliver the electric supplied by NextVolt Energy.

**2. PRICE; BILLING:** NextVolt Energy does not charge any fees for a Customer to switch to NextVolt Energy for supply service. Customer usage for energy delivered under this Agreement, will be measured by the Utility. Customer will receive a single invoice for both commodity service and delivery costs from the Utility and payment is due by date provided on Customer's Utility invoice. NextVolt Energy does not charge late payment fees. If the Customer fails to pay its Utility invoice or fails to meet any agreed-upon payment arrangement, the Customer's service may be terminated in accordance with the Utility's tariff's and the Customer's Agreement with NextVolt Energy. NextVolt Energy does not offer budget billing services. NextVolt Energy does not require a pre-payment or deposit from Customer.

**Price –Fixed Rate:** For fixed rate service, the price will remain the same for the duration of the Initial Term of the Agreement, and will include estimated state taxes including any applicable gross receipts tax and applicable state and local sales taxes, subject to the terms and conditions of this Agreement. The fixed rate shall reflect the cost of electricity obtained from all sources (including energy, capacity, settlement, ancillaries), RECs, related transmission and distribution charges and other market-related factors, including such factors as electricity market pricing, and other market price related factors, as determined by NextVolt Energy's discretion, plus all applicable

taxes, fees, charges or other assessments and NextVolt Energy's costs, expenses and margins. This Agreement does not include Utility charges.

**Price – Variable Rate:** For variable monthly rate service, the price shall reflect each month the cost of electricity obtained from all sources (including energy, capacity, settlement, ancillaries), related transmission and distribution charges including electricity market pricing and other related factors, as determined by NextVolt Energy's discretion, plus all applicable taxes, fees, charges and NextVolt Energy's costs, expenses and profit margins based upon business and market related factors. This Agreement does not include Utility charges. Variable rates may go up or down and the rate may be higher than the Electric Utility's Price to Compare ("PTC") during any given period.

Customer is responsible for any and all taxes (whether passed through to you on the Utility's bill as a separate line item or as part of the price of electricity, as required by law, rule, or regulation) and Utility charges for delivery and distribution services. Except as otherwise provided in this Agreement or as required by law, all taxes of whatsoever kind, nature and description, due and payable with respect to your performance of your obligations under this Agreement, will be paid by you. If you are a tax-exempt entity, you must provide NextVolt Energy with the necessary certificates and other documentation to qualify for such status.

**3. TERM:** This Agreement shall commence as of the date Customer's notice regarding the change of Customer's provider to NextVolt Energy is deemed effective by the Utility and shall continue for the term set forth in the Agreement (the "Initial Term"). See also Section 6 below.

**4. CONTRACT AMENDMENT**: In the event that there is a change (including changes in interpretation) in law, regulation, rule, ordinance, order, directive, filed tariff, decision, writ, judgment, or decree by a governmental authority, or in the event any of the foregoing which is existing as of the date of this Agreement is implemented or differently administered, including, without limitation, changes in tariffs, protocols market rules, load profiles, and such change results in NextVolt Energy incurring additional costs and expenses in providing the services contemplated herein, these additional costs and expenses may, at our option, be assessed in your monthly bills for service as additional pass-through charges, to the extent permitted by applicable rules.

**5. RESCISSION AND TERMINATION BY CUSTOMER:** You will receive a confirmation notice of your choice of supplier and you will have ten (10) calendar days after the date of the Utility's written notice to you confirming the switch. You may contact NextVolt Energy or your Utility at the contact information contained in Section 22 below. This Agreement shall not be legally binding upon the Customer until the ten (10) calendar day confirmation period has expired, and the Customer has not, directly or indirectly, rescinded his or her Agreement. After the expiration of the rescission period, there is no early termination fee for cancelling fixed rate and variable price products. Customer will receive written notification from the electric Utility confirming a switch to the Customer's electricity supplier.

**6. RENEWAL:** When receiving electric supply service on a month-to-month basis, the Customer may provide written notice of termination or call NextVolt Energy at: 1-877-473-7266 or call their Utility to be returned to the Utility for further service. For fixed term products, residential and small business Customers will be notified of the pending Agreement expiration between thirty (30) and sixty (60) calendar days before the Agreement expires. If Customer does not respond to NextVolt Energy's renewal notice, upon completion of the Initial Term, this Agreement will automatically renew on a fixed rate agreement. There are no termination fees or penalties for cancelling your service.

**7. TERMINATION BY NEXTVOLT ENERGY:** During the Initial Term, NextVolt Energy reserves the right to terminate this Agreement at the end of any term for any reason upon thirty (30) days written notice to Customer at the Service Address you provided.

**8. EFFECT OF TERMINATION:** If NextVolt Energy terminates this Agreement early, Customer will be returned to the Utility unless Customer selects a different third-party supplier. The effective termination date will be on the next applicable meter read date. If Customer voluntary returns to the Utility after choosing a retail energy supplier or opt-in governmental aggregator, the Customer may be charged a price other than the Utility's applicable tariff rate. Customer may terminate the Agreement without penalty or fees at any time.

**9. CANCELLATION:** Customer acknowledges that in the event of a cancellation or termination of this Agreement, it may take up to two (2) billing cycles for Customer to return to the Utility for commodity supply service, and Customer is liable for all NextVolt Energy charges until Customer's switch to the Utility or another supplier is effective. A final bill will be rendered within 45 days after the final scheduled meter reading by the Utility or if access is unavailable, an estimate of usage will be used for the final bill, which will be trued-up when the final meter reading is provided.

**10. ENVIRONMENTAL CHARACTERISTICS & RENEWABLE ENERGY INFORMATION.** The applicable generation resource mix and environmental characteristics of the electric supply sold by NextVolt Energy is available at <u>www.nextvoltenergy.com</u>

11. AGENCY: Customer hereby designates NextVolt Energy as agent to; (a) arrange and administer contracts and service agreements between Customer and NextVolt Energy and those entities including the PJM Regional Transmission Operator ("PJM") engaged in the generation, transmission and delivery of Customer electricity supplies; and (b) nominate and schedule with the appropriate entities including the Utility for the delivery of electricity to the Sales Point and the Customer's end-use premises. NextVolt Energy, as agent for the Customer, will schedule the delivery of adequate supplies of electricity that meet the Customer's requirements as established by the Utility and in response to information provided by the Utility. The Sales Points for the electricity will be a point at the PJM NextVolt Energy load bus (located outside of the municipality where Customer resides). These services are provided on an arm's length basis and market-based compensation is included in the price noted above.

**12. DELIVERY POINT, TITLE AND TAXES:** Customer and NextVolt Energy agree that title to, control of, and risk of loss to the electricity supplied by NextVolt Energy under this Agreement will transfer from NextVolt Energy to Customer at the Sales Point(s).

**13. WARRANTY:** This Agreement, including any enrollment form and applicable attachments, as written makes up the entire Agreement between Customer and NextVolt Energy. NextVolt Energy makes no representations or warranties other than those expressly set forth in this Agreement, and NextVolt Energy expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use.

14. FORCE MAJEURE: In the event that either party is rendered unable, wholly or in part, to perform that party's obligations under this Agreement due to events not reasonably anticipated or within either party's control, such as, but not limited to, acts of God, curtailment by Customer's Utility or NextVolt Energy's transportation capacity, or Customer's Utility appropriation of electric etc., the Parties agree that such non-performance shall be excused for the duration of the event which caused it. Should the parties have cause to claim force majeure, the claiming party will notify the other party, in writing, of the cause(s) of such event, the anticipated duration of non-performance and the remedies being taken to eliminate the cause. Financial obligations relating to payment for or delivery of electric under this Agreement cannot be cause for claiming force majeure and obligations cannot be excused as a result of a force majeure event.

**15. LIABILITY:** The sole remedy in any claim or suit by Customer against NextVolt Energy will be direct, actual damages limited to the amount of Customer's single largest monthly invoice amount in the immediately

preceding 12 months. Customer waives all other remedies at law or in equity. IN NO EVENT WILL EITHER NEXTVOLT ENERGY OR CUSTOMER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES. THESE LIMITATIONS APPLY WITHOUT REGARD TO THE CAUSE OF ANY LIABILITY OR DAMAGES. THERE ARE NO THIRD-PARTY BENEFICIARIES TO THIS AGREEMENT.

**16. MEASUREMENT:** Both parties agree hereto to accept for purposes of accounting for quantity, quality and measurement of Energy to be those values reported by the Utility.

**17. DISPUTE RESOLUTION:** In the event of a billing dispute or a disagreement involving NextVolt Energy's service hereunder, the parties will use their best efforts to resolve the dispute. Customer should contact NextVolt Energy by telephone or in writing as provided in Section 21 below. Additionally, Customers may contact the Illinois Commerce Commission's Consumer Services Division at 1-800-524-0795. You may also contact your utility (ComEd) at 1-800-334-7661.

**18. ASSIGNMENT:** Customer may not assign its interests in and obligations under this Agreement without the express written consent of NextVolt Energy. NextVolt Energy may sell, transfer, pledge, or assign the accounts, revenues, or proceeds hereof, in connection with any financial agreement and may assign this Agreement to another energy supplier, energy services company or other entity as authorized by the Illinois Commerce Commission.

**19. TELEPHONE COMMUNICATION:** By accepting this Agreement, you consent to receive calls and/or texts for any purpose, including with marketing offers and other information, from NextVolt Energy, its affiliates and/or assigns, at the telephone number(s) you provide to NextVolt Energy, its affiliates and/or assigns, possibly through use of automated technology or pre-recorded voice. You agree that this consent survives the termination of your contract and that your consent to receive marketing communications is not a condition of purchase and may be revoked at any time.

**20. INFORMATION RELEASE AUTHORIZATION:** By entering into this Agreement, you agree that your Local Utility may release to NextVolt Energy certain information that will be needed to provide electricity to you. We will not give or sell your personal information to any other party without your consent unless we are required to do so by law or it is necessary to enforce the terms of this Agreement. NextVolt Energy is prohibited from disclosing a customer's social security number without the customer's affirmative written consent except as permitted or required by 220 ILCS 5/5-110, 815 ILCS 505/2RR or other applicable law. NextVolt Energy is prohibited from disclosing a customer's billing, usage or load data except as permitted by 20 ILCS 3855/1-92, 220 ILCS 5/16-122 or other applicable law.

**21. CONTACT INFORMATION:** Customer may contact NextVolt Energy Service Contact Center 1-877-473-7266, Monday through Friday 9:00 a.m. - 7:00 p.m. Central (contact center hours subject to change) or write to NextVolt Energy at: 111 Congress Avenue, Suite 500, Austin, TX or by email at customerservice@nextvoltenergy.com. You may visit us online at <a href="https://www.nextvoltenergy.com">www.nextvoltenergy.com</a>. Customer service number for the utility is provided below:

ComEd 1-800-334-7661

**22. EMERGENCY SERVICE:** Your electric utility remains responsible for the delivery of electric power and energy to your premises and will continue to respond to any service calls and emergencies. In the event of an electric power outage or other emergency, please use the following toll-free number to directly contact your Utility:

ComEd 1-800-334-7661

IL R SC Terms and Conditions v1 5.24.2024

**23. CHOICE OF LAWS:** Venue for any lawsuit brought to enforce any term or condition of this Agreement or to construe the terms hereof shall lie exclusively in the State of Illinois. This Agreement shall be construed under and shall be governed by the laws of the State of Illinois without regard to the application of its conflicts of law principles.

**24. PARTIES BOUND:** This Agreement is binding upon the parties hereto and their respective successors and legal assigns.

**25. FORWARD CONTRACT:** Each Party acknowledges that: (a) this Agreement is a forward contract and a master netting agreement as defined in the United States Bankruptcy Code ("Code"); (b) this Agreement shall not be construed as creating an association, trust, partnership, or joint venture in any way between the Parties, nor as creating any relationship between the Parties other than that of independent contractors for the sale and purchase of Commodities; (c) Seller is not a "Utility" as defined in the Code; (d) Commodity supply will be provided by Seller under this Agreement, but delivery will be provided by the Utility; and (e) the Utility, and not Seller, is responsible for responding to service problems or emergencies should they occur.

26. AGREEMENT TO ARBITRATE; WAIVER OF JURY TRIAL, WAIVER OF PARTICIPATION IN

**CLASS ACTIONS:** To the fullest extent permitted by applicable Illinois law, if there is an issue, claim, or dispute between the Customer and NextVolt Energy relating to this Agreement, NextVolt Energy's services, or the sale or marketing of NextVolt Energy's services that cannot be resolved informally, it shall be resolved through final, binding arbitration. Arbitration will be conducted before a single arbitrator under the Consumer Arbitration Rules of the American Arbitration Association, and the venue will be Cook County, Illinois. The filing fees, arbitrator fees, attorneys' fees, and other costs shall be shared equally by both parties unless the arbitrator determines otherwise. Customer and NextVolt Energy mutually waive the right to bring an action in a court of law, the right to a trial by jury, and the right to participate in or be represented in any class action, regardless of whether the issue involves tort, fraud, breach of contract, misrepresentation, product liability, negligence, or violation of any statute or legal theory.

This waiver applies to all issues, claims, and disputes arising out of or relating to the Customer's authorization to switch electricity supply service to NextVolt Energy, and/or receipt of electricity under this Agreement. The arbitration provision shall apply even after the Customer ceases receiving services from NextVolt Energy. All arbitrations shall be conducted on an individual basis, and an arbitrator shall have no authority to award classwide relief. Customer and NextVolt Energy agree that neither can commence arbitration or any other proceedings as a representative of others or join in any arbitration or other proceedings brought by any other person or entity. However, this paragraph does not prevent the Customer from filing a complaint with the Illinois Commerce Commission. Any demand for arbitration or notice of intention to arbitrate shall be served by either the Customer or NextVolt Energy within ninety (90) days of the accrual of the claim. Failure to meet this timeframe shall result in a waiver of any rights to arbitrate, unless otherwise provided by applicable law or agreed upon in writing. This ninety (90) day requirement takes priority over all other provisions of this Agreement.



## ResCom Energy, LLC Doing Business as NextVolt Energy Environmental Disclosure Statement Commonwealth Edison Service Territory

The disclosure of this information is required under Section 16-127 of the Electric Service Customer Choice and Rate Relief Law of 1997 and the rules of the Illinois Commerce Commission, 83 Ill Admin. Code 421.

#### Exhibit A: Sources of Electricity Table

## Exhibit B: Sources of Electricity Supplied for the 3 months ending

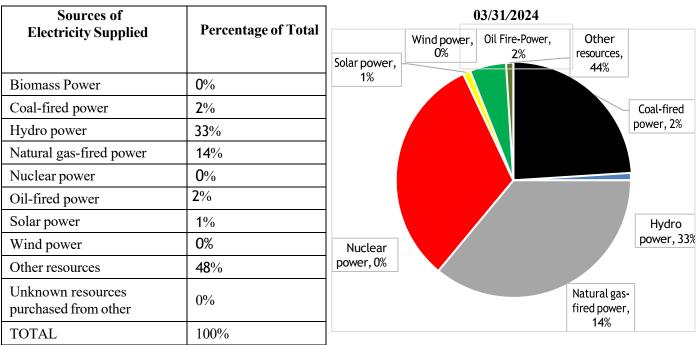


Exhibit C: Emissions and Nuclear Waste Table				
AVERAG	E AMOUNTS OF EMISSIONS			
and AMOUNT OF NUCLEAR WASTE Per 1000 kilowatt hours (kWh)				
For the 3 months ending 03/31/2024				
Carbon Dioxide	721.65lbs			
Nitrogen Oxides	0.2392lbs			
Sulfur Dioxide	0.3147lbs			
High-Level Nuclear Waste	Unknown			
Low Level Nuclear Waste	Unknown			

100% of the electricity supplied was purchased from other suppliers through the PJM System Mix, and the amount of nuclear waste attributable to producing this electricity is not known, all other emissions data are calculated from the PJM System Mix. Additional information on companies selling electrical power in Illinois may be found at the Illinois Commerce Commission's World Wide Web site (www.icc.state.il.us). The data above are the entire PJM system mix and do not necessarily reflect the energy that NextVolt Energy will supply. Pursuant to ICC Administrative Code Section 421.30(a)(1)(A), percentages are rounded to the nearest whole number.



Automatic Contract Renewal	
Estimated bill cycle on which the	ContractEndDt - This date could be later based on when the utility accepts
initial contract term expires:	the initial enrollment.
Estimated bill cycle on which the	ContractEndDt, - Which will immediately follow the last billing cycle of the
new contract term begins:	current term.
Procedure to terminate the contract before the new contract term applies:	If you do not wish to be automatically transferred to NextVolt Energy's fixed rate renewal product and pricing, please contact us no later than 30 days before the expiration of your initial term plan, by contacting us at (877) 473-7266, Monday – Friday from 9:00 a.m. to 7:00 p.m. Central.
Cancellation:	You may terminate your service with ResCom Energy, LLC doing business as NextVolt Energy by contacting us at (877) 473-7266, Monday – Friday from 9:00 a.m. to 7:00 p.m. Central. There is no early termination fee or penalties associated with your plan.